

## Hot Tub Maintenance Plan

### Benefits of our annual maintenance package

- ✓ **Save up to £355\*** a year on servicing and water treatment costs
- ✓ Regular servicing and inspections can prevent expensive repair bills. Potential problems can either be prevented or fixed early, reducing costs of prolonged or neglected issues. This will prevent or reduce downtime without the use of your hot tub whilst waiting for the parts or the repair work to be carried
- ✓ Extend the life of your hot tub. With regular servicing and cleaning your equipment will last longer
- ✓ No more messing about with hoses to drain the hot tub and crawling around inside to clean it. We help maintain your hot tub so you can just relax and enjoy using it
- ✓ Peace of mind, as you know your hot tub is being looked after by professionals
- ✓ Other cost savings benefits such as discounts on chemicals and accessories

### Included in our annual service package

The annual service package consists of all the servicing and standard water changes your hot tub will need throughout the year to keep it in perfect working order.

- ✓ 3 x fresh start services (depending on your needs you can change these services to seasonal shutdown or start up services)
- ✓ 1 x full service
- ✓ Water treatment chemicals and test strips. The plan includes core chemicals\*\* required to maintain your hot tub water. Core chemicals consist of a sanitiser (chlorine, bromine or Spa Frog), Oxidiser (non-chlorine shock), water balancers (pH minus, pH plus, total alkalinity increaser) and test strips.
- ✓ 10% discount off chemicals, parts and accessories bought from The Tub Company within the 12-month package period
- ✓ Discounted callout fee of £59.99 plus VAT
- ✓ Priority Callout, so if you do have a problem with your hot tub, we will aim to get out to your hot tub the same week (excluding weekends, bank holidays and other closures)

## Cost of our annual service package

Sanitiser	
Chlorine	£729.00
Bromine	£739.00
Spa Frog	£979.00

### Savings

Not only do you have the benefit of knowing your hot tub will be looked after and correctly serviced, but you will also be saving money at the same time.

Sanitiser	Savings ***
Chlorine	£ 130.00
Bromine	£ 155.00
Spa Frog	£ 355.00

Just look at the table above, depending on what water treatment you use, you could save up to £365 a year.

## Customise your package

Do you need to customise the services in your plan? Perhaps you don't use your hot tub during winter and need a Winterise and Start-up service instead. We can offer a customised servicing plan to suit your needs. Speak with us and we can offer a package to suit your needs.

## Payment Options

Payment for the package can be made in a variety of methods: -

- One-time upfront payment
- Spread the costs monthly, quarterly, or bi-yearly via direct debit

## Annual service package conditions

These prices are based on the hot tub being in good working order and being located within a catchment area of a 40-mile radius of Sudbury, if you are outside this area there may be an additional fuel surcharge fee added (details of this surcharge are available on request). If you have an older hot tub, an obsolete model, or a non-Tub Company hot tub we may not be able to source all replacement parts.

This agreement is based on a full year of servicing. If you want to cancel at some point within the 12-month period, no refund would be given and if applicable, you would still be required to pay any outstanding balance.

The terms and conditions of this agreement are valid for the 12-month period only. Should you wish to purchase a new annual service package in the future, new prices, terms, and conditions may apply. Our service contracts do not automatically renew.

\* £355 saving based on the Spa Frog treatment option; other chemicals packages will be different.

\*\* Chemicals are refilled during the engineer's visit only. Existing chemical containers are required for refilling and new containers are not included. Amounts supplied are based on what the Tub Company deem to be average usage. Additional charges may apply for any shipping or supply of additional chemicals or containers. Alternative water treatments to Chlorine, Bromine are available, please ask for more details.

\*\*\* Approximate savings, based on average use with regular treatment and testing.

**Your hot tub is in safe hands with us**

**Contact us to get your hot tub covered with an annual maintenance plan**